JAKE ANDREWS

ABOUT ME A product designer with a decade of experience solving design, product and user problems. Using data and prototypes to expedite delivery of solutions and accelerate business growth through the improvement of digital experiences.

KEY SKILLS

- Know <u>UXPin</u>^(10/10) prototyping software inside out
 - Very experienced with Illustrator^(9.5/10), Photoshop^(9/10), InDesign^(8/10), Miro^(9/10) and JIRA^(8/10)
 - Confident with programs including Figma^(6/10), InVision^(7/10) and Monday.com^(6/10)

WORK LIFE Mesh Home App / Freelance Product Designer, ideaworks / Jan 2019 - Dec 2022

Redesigned Mesh home control app for iOS and Android, covering control for lighting, video, audio, and blinds. Planned and refined user-flows with Illustrator wireframes and validated design with UXPin fully functional prototype. Produced high-quality assets in Illustrator that facilitated the development process and ensured visual consistency across the app. <u>View Prototype</u>

Turn 2 UI / Freelance Product Designer, Tyba / Jun 2020 - Aug 2021

Redesigned the interface for a smart home control system to leverage the larger and high-resolution display of the client's second-generation hardware. Created initial designs using Illustrator and refined them based on client feedback to ensure a seamless user experience. Developed a functional prototype to showcase key interactions and validate the design concept. <u>View Prototype</u>

Geomiq Ltd. / Product Manager / Sept 2021 - Present

Established a cohesive and consistent design language for the customer-facing UI as a Designer, improving the overall user experience. Promoted to Product Manager to align with the business's evolving needs, driving product-led growth through driving delivery from the team of 7 developers. Delivered successful outcomes that positively impacted key business metrics, such as Repeat Buyers, by leading cross-functional teams in product development. Demonstrated a strong blend of design and strategic skills, with a focus on understanding user needs and business goals.

GForces Web Management / Interaction Designer / Jul 2015 - Sept 2021

Continuously iterated and improved the Ecommerce product through A/B testing, user feedback, and internal UX testing to enhance user experience and conversion rate. Discovered opportunities to personalize the SaaS product for customers, while ensuring optimal performance as a conversion tool. Created UXPin prototypes to explore new concepts with clients and create interactive prototypes of flat designs, helping graphic designers pitch to clients effectively.

Ideaworks London Ltd. / Graphic Designer / Aug 2013 - Sep 2014

Completed a year in industry before a final year of university, starting with designing and processing paper-based budget proposals using Adobe InDesign. Undertook a redesign of a bespoke home control app, creating new design guidelines/framework using Illustrator while retaining the existing architecture to avoid alienating the niche user-base. Improved the process by optimizing workflows and reducing the time required to create each 50+ page document by up to 50%.

EDUCATION Brunel University / 2:1 Digital Design / Sep 2011 - May 2015

St. Edmund's School Canterbury | A, B, B | Sep 1998 - Jul 2011

PERSONAL LIFE It would be fair to say that I'm a bit of a nerd, geek or gamer (or all of the above). Whether it's games, movies or the latest TV series I can't help but try and consume as much of it as possible. I follow each Formula One season almost religiously and try to make it to at least one race a year and hope to eventually tick every track off the list someday. In the winter seasons I go skiing whenever I can and go for long walks with my wife to get my fresh-air and exercise!